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1.0 Audience

This document is intended as a complete guide for using OrangeHRM 3.0. This document is specially designed for non-specialists; specialists may find the document a useful point of reference. By reading this guide, you will learn how to use OrangeHRM through the elements of the graphical user interface and what's behind some of the advanced features that are not always obvious at first sight. It will hopefully guide you around some common problems that frequently appear for users of OrangeHRM.

2.0 Supported Environment

2.1 Minimum Hardware Requirements

- Processor - Intel x86 Architecture 3GHz processor or equivalent
- RAM - 2 GB RAM
- Hard Disk - 40GB

*Note: This configuration will support up to 100 users. If you have more users, this configuration may not be sufficient. Please contact support@orangehrm.com to get the optimized hardware requirements.

2.2 Software Requirements

- Apache Version - Apache 2.2
- MySQL Version - 5.1.36
- PHP Version - 5.3.5, 5.2.10-2Ubuntu6.4
- Browser - Internet Explorer 8, Firefox, Google Chrome, Safari
  *Note: JavaScript should be enabled in all the browsers
- Web Server Packages - XAMPP, WAMPP, LAMPP

*Note: If PHP, MySQL & Apache are manually configured, web server packages are not required.
3.0 Installing OrangeHRM

Step 1: Install the environment for OrangeHRM

Install the environment for OrangeHRM (Apache, MySQL and PHP) using XAMPP/WAMPP.

OR


*Note: Alternatively you may download orangehrm one self-extracting installer for windows. This package automatically installs Apache, MySQL and PHP utilities which are required to run OrangeHRM.

Step 2: Download OrangeHRM

Please visit: http://www.orangehrm.com/download.php to download OrangeHRM Self-extracting Installer.

Provided that both Apache and MySQL are running, you can access OrangeHRM via your web browser.

Step 3: Installation Process

Once the download is complete, go to the destination folder where OrangeHRM was downloaded in your PC.

Copy the OrangeHRM folder & paste the OrangeHRM folder in the htdocs folder (My Computer>>Local Disk (*)>>xampp>>htdocs).

If you have installed WAMPP, paste the OrangeHRM folder in the www folder.
*Note: If you are a Linux user, first change the file permission of OrangeHRM. Open the terminal (console) and navigate to your orangehrm directory (which is in the www folder or htdocs folder) and run the below command: **sudo chmod -R 777 <orangehrm>**

Copy and paste the name of the OrangeHRM version that you have downloaded in the following URL:  
**http://localhost/orangehrm**

OR

Type the IP address of your PC instead of the localhost. Click **“Next”** to begin the OrangeHRM installation.
Step 4: Click **“I accept”** to agree and proceed with the installation.

Configure your database by entering a preferred Database Host Name. (All the data that is populated into the system later will be stored under this Database Host Name).

Select the two checkboxes based on your requirements. Click **“Next”** to proceed.

The System will check for minimum system requirements to install OrangeHRM in your PC. Once the system check is complete, click **“Next”**.
You can create an administrator account to login to the system by entering the preferred Username and Password.

Once the installation is complete, click "Next".
Once you have successfully installed OrangeHRM, register yourself to receive additional support and services from OrangeHRM.
Step 3: Login to the OrangeHRM System

Login to the OrangeHRM system by using the Administrator account that you created during the installation process.

4.0 The System

Log-in to the OrangeHRM System using the Administrator account that you created.

Figure 1.0: Login Panel
5.0 Admin Module

The Admin Module provides you with full control of all settings that affect the action of your OrangeHRM implementation. Through the Admin Module, you can:

- Define the company hierarchy, pay grades, work shifts, projects, memberships, qualifications etc.
- Add other administrators, and set access levels for each user
- Handle security issues
- Configure email notifications
- Configure language localization and date format that will be reflected throughout the whole system.
- Enable/Disable Module display

The Admin Module is the central control of the system and setting it up accurately is important for smooth operation.

![Admin Module](image)

**Figure 1.1: Admin Module**

The Admin Module consists of:

**User Management**: Add multiple HR Admins who will control the system, create logins for general users through ESS Users.

**Job**: Allows the HR admin to define job titles, specifications, pay grades, employment status, job categories and work shifts.

**Organization**: Allows the HR admin to enter/store general company info, structure of the organization and locations of sites.

**Qualifications**: Define various skills set, education background, license types, languages and memberships.

**Nationalities**: Define different nationalities

**Configuration**: Configure all email notifications, language localization and enable/disable module display.
5.1 User Management

This feature allows the HR Admin to administer users by creating logins and defining privileges by assigning User Types (Admin or ESS).

To add a system user, go to Admin>> User Management>> Users and click “Add”, a screen as shown in Figure 1.2 would appear.

Click “Save” once the fields are added.

*Note: An employee list needs to be created first under the PIM Module to create user logins. Alternatively, a user login could be created when adding employees under the PIM Module (refer to Chapter 6.3.)

To create a user login the following needs to be entered:

- **User Role**: You can assign user roles for each user whether they would fall under as an “Admin” or “ESS” user type to define their user rights.
  - **Admin**: have access full access to the system.
  - **ESS**: limited access to the system. It could be an ESS-Supervisor or ESS-Employee.
    1. **ESS-Supervisor**: where the user has access to his/her particulars and his/her subordinates’ particulars.
    2. **ESS-Employee**: where the user has access only to his/her particulars.

- **Employee Name**
  - *If an HR Admin is an existing employee, he/she needs to be defined in the PIM Module

- **Username**

- **Status** – Enabled or disabled

- **Password**

- **Confirm Password** (Re-enter the password)

![Figure 1.2: Add User](image-url)
A list of user logins as shown in Figure 1.3 would appear once an entry is added. You may also add multiple entries of user logins. The default system user available will be Admin and has full access to the system.

*Note:* System User Logins need to be communicated manually to employees.

![System Users List](image)

**Figure 1.3: System Users List**

To delete a system user, click on the check box next to the “Username”. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

### 5.2 Job

All job related information can be defined in this feature. The sub menu consists of the following items:

- Job Titles
- Pay Grades
- Employment Status
- Job Categories
- Work Shifts

#### Job Titles

The job titles specific to the company can be defined in this option. To add an entry, go to **Admin>> Job>> Job Titles** and click “Add”. A screen as shown in Figure 1.4 would appear.

Click “Save” once the fields are added.
A list of job title(s) will appear as shown in Figure 1.5. You may also enter multiple job titles. You may view Job Title details by clicking on the name of the “Job Title”.

To delete a Job Title click on the check box next to the Job Title name. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

Pay Grade

The HR Admin can define the pay grade by setting a minimum salary, maximum salary, step increase, and the currency to be paid in. To add an entry, go to Admin>>Job>> Pay Grades and click “Add” and a screen as shown in Figure 1.6 would appear.

Click “Save” once the field is added.
Figure 1.6: Add Pay Grade

Once you click “Save” the screen in Figure 1.7 would appear and you can now define the currency and the minimum/maximum salary for each pay grade created. You can define the pay grade by clicking “Add” under “Assigned Currencies” and then providing the pay details under “Add Currency”. Click “Save” to save the currency for the Pay Grade.

Figure 1.7: Assign Pay Grade

You can assign multiple currencies here and each currency defined will be listed as shown in Figure 1.8.
You can edit details of a particular currency by clicking on the “Currency” name.

All pay grades added will be listed as shown in figure in 1.9. To view Pay Grade details click on “Pay Grade name.

To delete a Pay Grade click on the check box next to the “Pay Grade” name. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

**Employment Status**

Employment Status allows you to define the status of employment employees are hired for or if they are terminated. To add an entry, go to Admin>> Job>> Employment Status and click “Add” and a screen as shown in Figure 2.0 would appear.

Click “Save” once the field is added.
A list of Employment Status as shown in Figure 2.1 would appear once an Employment Status is added. To edit an employment status, click on the “Employment Status” name.

To delete an Employment Status click on the check box next to the "Employment Status" name. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

Job Categories

This feature allows the HR Admin to create job categories specific to the company to aggregate job classifications.

To add an entry, go to Admin>> Job>> Job Categories and click on “Add” and a screen as shown in Figure 2.2 would appear.
Click “Save” once the field is added.

![Figure 2.2: Add Job Category](image)

A list of Job Category as shown in Figure 2.3 would appear once a “Job Category” is added. To view Job Category details, click on “Job Category” name. You may also add multiple entries of Job Categories.

![Figure 2.3: Job Category List](image)

To delete a Job Category click on the check box next to the “Job Category” name. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

**Work Shifts**

In this feature the HR Admin can define work shifts for an individual or a group of employees. To add an entry, go to Admin>> Job>> Work Shifts and click “Add” and a screen as shown in Figure 2.4 would appear.

Click “Save” once the fields are added.

You may assign employees to the particular shift by selecting the employee's name from the “Available Employees” box and “Add” him/her to the “Assigned Employees” box.
*Note: An Employee list needs to be created first under the PIM Module before assigning employees to a particular work shift.

![Figure 2.4: Add Work Shift](image)

A list of work shifts as shown in Figure 2.5 would appear once a “Work Shift” is added. To view Work Shift details, click on “Work Shift” name. You may also add multiple entries of work shifts.

![Figure 2.5: Work Shifts List](image)

To delete a work shift click on the check box next to the “Work Shift” name. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

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5.3 Organization

All information about the organization, the structure and locations are defined here.

General Information

Basic details of the company can be entered on this screen. To start adding information, go to Admin>>Organization>>General Information and click “Edit”.

Click “Save” once fields are entered as shown in Figure 2.6.

![Figure 2.6: General Information](image)

Locations

Under Locations, the HR admin can add details of sites and branches of the company. You are also able to track the number of employees working for a particular location once employees are tagged to the locations when building up the PIM Module.

To add a location go to Admin>>Organization>>Location and click “Add” and the screen as shown in Figure 2.7 would appear.

Click “Save” once the fields are added.
Once a location is added, it will be listed as shown in Figure 2.8. You may also enter multiple locations. You may view location details by clicking on “Location Name”.

To delete a location click on the check box next to the location name. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

**Structure**

This feature allows the admin to define the hierarchy of the company by defining sub units. Since the parent company is already defined in the General Information, it would automatically appear in the Company Structure screen.

*Note: You need to define the company name of the parent company before you create the Company Structure.*
To add a sub-unit to the company structure, go to Admin>> Organization>> Structure and click on [+ as shown in Figure 2.9 and the screen shown in Figure 3.0 would appear.

![Organization Structure](image)

*Figure 2.9: Add Sub-Unit*

*Note: Company Structure may be defined according to the company’s specifications and hierarchy. When entering the fields, you need to specify if the sub-unit is a Department, Division or Team.

Once you have entered the field, click “Save” and the Sub-Unit will appear as shown in Figure 3.1.

![Organization Structure](image)

*Figure 3.1: Sub-Unit Structure*

You may also add further sub-units by clicking [+ option next to the relevant fields to indicate the hierarchy levels of the company and create a pyramidal structure of your organization as shown in Figure 3.2.
To delete an entry, you can simply click “[x]” next to the relevant sub units. Click “Done” below the screen to save the information. You can also collapse/expand the sub-units by clicking on the (-) and (+) on the right hand side of the sub-units to further view the company structure hierarchy.

5.4 Qualifications

This feature allows you to define all information with regards to employees’ qualifications. The sub-menu consists of:

- Skills
- Education
- Licenses
- Languages

Skills

You can define various sets of skills which can be later used on the PIM Module. To add an entry go to Admin>> Qualifications>> Skills and click “Add” and a screen as shown in Figure 3.3 would appear.

Click “Save” once the fields are added.
A list of skill(s) as shown in Figure 3.4 would appear once a “Skill” is added. You may also add multiple entries of skills.

To delete a skill click on the check box next to the “skill” name. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

**Education**

You can define various types of educational qualifications which can be later used in the PIM Module. To add an entry select **Admin>> Qualifications>> Education** and click “Add”, a screen as shown in Figure 3.5 would appear.

Click “Save” once the field is added.
A list of education as shown in Figure 3.6 would appear once an “Education” entry is added. You may also add multiple entries of skills.

To delete education type click on the check box next to the “Education” name. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

Licenses

You can define various types of licenses which can be later used in the PIM Module. To add an entry go to Admin>> Qualifications>> Licenses and click “Add”, a screen as shown in Figure 3.7 would appear.

Click “Save” once the field is added.
A list of license type(s) as shown in Figure 3.8 would appear once a “License” type is added. You may also add multiple entries of licenses.

To delete a license type click on the check box next to the “License” name. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

**Languages**

Different types of languages that employees in your company speak can be defined here and can be used in The PIM Module later. To add an entry, go to Admin>> Qualifications>>Languages and click “Add”, a screen as shown in Figure 3.9 would appear.

Click “Save” once the field is added.
A list of languages as shown in Figure 4.0 would appear once a “Language” type is added. You may also add multiple entries of languages.

To delete language types click on the check box next to the “Language” name. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

Memberships

This feature allows the HR Admin to define different membership details of the employees which can be later used in the PIM Module. To add a membership, go to Admin>> Qualifications>> Membership and click “Add”, a screen as shown in Figure 4.1 would appear.

Click “Save” once the field is added.
A list of membership(s) as shown in Figure 4.2 would appear once a “Membership” is added. To view membership details, click on “Membership” name. You may also add multiple entries of memberships.

To delete a membership, click on the check box next to the “Membership” name. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

5.5 Nationalities

This feature allows the HR Admin to define the different nationalities that present in the company which can later be used in the PIM Module. Various nationalities are already pre-defined.

To add a nationality, go to Admin>> Nationalities and click “Add”, a screen as shown in Figure 4.3 would appear.

Click “Save” once the field is added.
A list of nationalities as shown in Figure 4.4 would appear once a “Nationality” is added. You may also add multiple entries of nationalities.

To delete a nationality, click on the check box next to the “Nationality” name. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

Figure 4.3: Add Nationality

Figure 4.4: Nationalities List
5.6 Configuration

This feature allows you to subscribe and receive notifications and to configure the parameters in setting up the email so notifications will be sent to relevant persons which will quicken the communication processes.

It also allows the HR admin to configure language localization for the entire system, set up a date format and enable/disable module display.

Email Configuration

Configuration of mail settings is essential to accommodate sending and receiving notifications related to the operations performed within the OrangeHRM application (Ex: leave management).

![Figure 4.5: Mail Configuration](image)

To configure the mail settings, go to Admin>> Configuration>>Email Configuration, a screen as shown in Figure 4.5 would appear. Enter the fields accurately by clicking “Edit”, and then a test mail to an email address of your choice could be sent to check functionality. Click “Save” when you have entered all the settings and you may check the email account if you specified an address to receive the test mail.

Email Subscriptions

This feature will allow the admin to subscribe to email notifications that will be sent to the employees and supervisors in the system. A copy of the mail will be sent to the email address specified by the Admin. He/she can also select what copies of notifications he should receive. To subscribe to a notification type, go to Admin>> Configuration>> Email Subscriptions and a screen a shown in Figure 4.6 would appear.
The HR Admin may also add other subscribers to the following notifications by clicking on the notification types and you will be directed to the screen as shown in Figure 4.7. Once the fields are added, click “Save”.

The entry will then be listed as shown in Figure 4.8 and multiple entries of subscribers for a particular notification type may also be added or deleted.
When you click “Back” you will be directed to the “Email Notification” screen as shown in Figure 4.9 with the added notification subscriber reflected on the screen.

![Email Notification List of Subscribers](image)

**Figure 4.9: Email Notification List of Subscribers**

**Localization**

**Language Localization**

This feature enables the HR Admin to configure the language settings and translate the OrangeHRM system to the language of your choice. To configure localization settings, go to **Admin>> Configuration>> Localization** and the screen as shown in Figure 5.0 would appear. Click “Edit” to edit the fields.

The default language of the system is US English however you may also use an already set up browser language to translate the system to the language of choice. For example: If you are using Firefox as your browser and it’s translated in UK English language and you want to use this particular language, click on the “Use Browser Language if set” and select from the “Supported Language” provided.

![Localization](image)

**Figure 5.0: Localization**
The language pack tool can also be obtained from the website by clicking on “Language and font help” as shown in Figure 5.0, where you will be diverted to the web page or by simply browsing through the OrangeHRM Website (www.orangehrm.com >> Community>> Translators).

**Date Format Localization**

This feature allows the HR Admin to set up the date format that will be reflected throughout the whole system as shown in Figure 5.0. Once you have configured the localization settings, click “Save”.

**Modules**

This feature enables the HR Admin to configure the display/hide settings of the modules of the system. To configure the module display settings, go to **Admin>> Configuration>> Modules** and the screen as shown in Figure 5.1 will appear.

Click “Edit” to edit module display. You may select from the list the modules you want to be displayed/hidden.

Click “Save” one module configuration is completed.

![Module Configuration](image)

*Figure 5.1: Module Configuration*


6.0 PIM Module

This core module maintains all relevant employee related information, including different types of personal information, detailed qualifications, work experience, job related information etc. Information captured in this module is utilized by all other modules, thus eliminating data redundancy. Records can be either entered manually one by one or imported from a CSV file. You cannot import all the details but you can edit the remaining fields.

The functionality of the PIM Module differs depending on the rights of the user.

The HR can:

- Configure optional/custom fields, data import from CSV, define reporting methods and termination reasons that will be used throughout the module.
- View all employee details
- Add employee on the list.
- Generate employee report

ESS-Supervisor can:

- View his personal details as well as his/her subordinates.

ESS-Employee:

- Has no access to the PIM module but can view his personal details under the ‘My Info’ Module.

6.1 Configuration

This allows the HR Admin to add optional fields and custom fields to the module, define various termination reasons, reporting methods and import data from CSV.

Optional Fields

This feature allows the admin to add fields to the “Personal Details” screen that may be specific to the company or country. To configure the “Optional Fields” settings, go to PIM>> Configuration>> Optional Fields and the screen as shown in Figure 5.2 will appear.
You may click on the checkbox beside the field you want to add and click “Save” once the fields are selected. The field(s) selected will then be reflected under the “Personal Details” screen as shown in Figure 5.3.
Custom Fields

This feature allows the Admin to customize and add fields to all the screen of the PIM Module that may be specific and relevant to the company. To add a custom field, go to PIM>>Configuration>>Custom Fields, click “Add” and the screen as shown in Figure 5.4 will appear.

![Add Custom Field](image)

**Figure 5.4: Add Custom Field**

Define the “Field Name” you want to add, the “Screen” you want the field to appear in, the mode of entering the data whether it’s a “Drop Down” selection or “Text or Number” and the if it’s a “Drop Down”, the options the employees can select from.

Click “Save” once you have entered the details and the fields defined for a particular screen will then be added.

The entry added will then be listed as shown in Figure 5.5. You may add a maximum of 10 fields per screen.

![Defined Custom Fields](image)

**Figure 5.5: Define Custom Fields**
You may also add multiple entries of custom fields. To delete a custom field click on the check box next to the Custom Field Name. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

**Data Import**

This feature allows the Admin to import data from a CSV file. To import data, go to PIM>> Configuration>> Data Import and the screen as shown in Figure 5.6 will appear.

![CSV Data Import](image)

*Figure 5.6: CSV Data Import*

The following guidelines are stated for a smooth flow of data import:

- Column order should not be changed: the column format of the CSV File should be the same as the “Sample CSV File”. Click on Sample CSV File: “Download” to view the column format.
- First Name and Last Name are compulsory
- All data fields should be in YYYY-MM-DD format: if you have configured the date format under “Localization” (see Figure 5.0) the date will then be converted from YYYY-MM-DD to the localized date format.
- If gender is specified, value should be either Male or Female
- Each import file should be configured for 100 records or less
- Multiple import files may be required: you may carry out multiple imports but maximum of 100 records or less per data import.
Sample CSV File: “Download” - to view the column format.

To import data, select the file by clicking “Browse” and select the CSV file you want to upload. Click “Upload” once you have selected the file. The data will then be populated on the “Employee List” screen.

**Reporting Methods**

The HR admin can define the reporting method between an ESS-Employee and an ESS-Supervisor. To define the reporting method, go to PIM >> Configuration >> Reporting Methods and click “Add”, the screen as shown in Figure 5.7 will appear.

![Add Reporting Method](image)

*Figure 5.7: Add Reporting Method*

“Direct” and “Indirect” Reporting Method are already pre-defined. To add, enter the reporting method “Name” and click “Save”

The reporting method name will then be listed as shown in Figure 5.8.
You may also add multiple entries of reporting methods. To delete a reporting method click on the check box next to the Reporting Method Name. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

**Termination Reasons**

This feature allows the HR Admin to define various termination reasons that is used by the company. To add a termination reason, go to PIM>>Configuration>>Termination Reason and click “Add”, the screen as shown in Figure 5.9 would appear. Click “Save” once the fields are added.
The entry will then be added to the list as shown in Figure 6.0.

![Figure 6.0: Termination Reasons](image)

The following are default termination reasons:

- Contract not renewed
- Deceased
- Dismissed
- Laid-off
- Other
- Physically Disabled/Compensated
- Resigned
- Resigned - Company Requested
- Resigned - Self Proposed
- Retired

You may also add multiple entries of termination reasons. To delete a termination reason click on the check box next to the “Termination Reason” name. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

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6.2 Employee List

Lists all the employees entered and imported into the PIM. You can view/edit details of a particular employee by clicking on the employee’s name or ID. To view the employee list, go to PIM>>Employee List and the screen as shown Figure 6.1 would appear.

You may add multiple entries of employees by clicking “Add” through the screen as shown in Figure 6.1 or you may go to PIM>> Add Employee to enter employee details. *(See Figure 6.2)*

To delete an employee, click on the check box next to particular entry. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

6.3 Add Employee

A new employee is added to the system here. Other than importing details this feature allows to add an employee and define a very informative profile. To add an employee, go to PIM>>Add Employee and the screen as shown in Figure 6.2 will appear.
Enter the relevant fields and you may also add a picture of the employee. To add a picture, click on "Choose File" and select the picture from the relevant path and click “Open”. Employee code is generated automatically, but can be changed if required.

You may also create a user login for the employee through this screen.

*Note:* Please note that the maximum file size of the picture cannot exceed 1 megabyte. Click “Save” once completed.

**Employee’s Personal Details**

The following information needs to be obtained from each employee to create a complete employee profile that may be used by the company. These features are explained in details as we go on.
Figure 6.3: Employee Details Column

Personal Details

One you have added and saved the employee name with his/her picture and the user logins, the screen as shown in Figure 6.4 will appear. You can also edit the personal details listed below by clicking “Edit” on the bottom of the screen. Clicks “save” once the fields are added.

You can edit the following;

* Code – Employee Id/No
* Last Name
* First Name
* Middle Name
* Nick Name
* Nationality – Select from a list of pre-defined nationalities
* Date of Birth
* Other Id
* Marital Status – Select from the drop down
* Smoker – If the employee is a smoker click on the box
* Gender – Click on the relevant gender
* Driver's License Number
* License Expiry Date
* Military Service
Click “Save” once completed.

You may also upload any attachment that would support the details you have entered on the form by clicking “Add” under the “Attachment” and selecting a file from a relevant path and upload the following file by clicking “Upload” as shown in Figure 6.5.
You may upload multiple entries of supporting attachments. You may edit the following attachments by clicking “Edit” on the right hand end of a particular entry as shown in Figure 6.6. To delete an attachment, click on the check box next to particular entry. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

![Figure 6.6: Manage Attachments](image)

**Contact Details**

Contact information of an employee can be entered from here. Click on “Contact Details” from the Employee Details column and the screen as shown in Figure 6.7 will appear.

![Figure 6.7: Contact Details](image)
Click “Edit” to enter the information.

You can edit the following;
1. Country – Select the country from the drop down
2. Street 1
3. Street 2
4. City/Town
5. State/Province – If the country is United States you can select from the drop down or you need to enter it manually
6. ZIP Code
7. Home Telephone
8. Mobile
9. Work Telephone
10. Work Email
11. Other Email

Once you completed this form click “Save”.

Emergency Contact

Contact details of an employee which will be needed during an emergency can be entered here. Select “Emergency Contacts” from the Employee Details column and the screen as shown in Figure 6.8 will appear.

![Add Emergency Contact](image)

*Figure 6.8: Add Emergency Contact*
Enter the “Name” of the person you wish the company to contact in case of emergency, the “Relationship” of the employee to the contact person provided and a “Home Telephone” or “Mobile Number” the company can reach him/her.

Click “Save” once the fields are added the emergency contact will be listed as shown in Figure 6.9.

![Figure 6.9: Assigned Emergency Contacts](image)

You may add multiple entries of emergency contact person. To delete an entry, click on the check box next to particular entry. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

You may also upload any attachment that would support the details you have entered on the form by clicking “Add” under the “Attachment” and selecting a file from a relevant path and upload the following file by clicking “Upload”.

**Dependents**

If an employee has any dependants you can enter them here. To add a dependent, click on “Dependants” from the Employee Details column and the screen as shown in Figure 7.0 will appear.
Enter the “Name” of the dependant of the employee, the “Relationship” of the dependant to the employee and the “Date of Birth” of the dependant. Click “Save” once you have entered the following fields and the dependant will be listed as shown in Figure 7.1.

You may add multiple entries of dependants. To delete an entry, click on the check box next to particular entry. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

You may also upload any attachment that would support the details you have entered on the form by clicking “Add” under the “Attachment” and selecting a file from a relevant path and upload the following file by clicking “Upload”.

Figure 7.0: Add Dependent

Figure 7.1: Assigned Dependents
Immigration information can be entered here. To add immigration information of a particular employee, select “Immigration” from the Employee Details column and the screen as shown in Figure 7.2 will appear.

**Figure 7.2: Add Immigration**

Select the document type (Passport or Visa) you wish to add details of, the “Number” whether it is a passport number or a visa number, the “Issued Date”, “Expiry Date”, the “Eligible Status” of his Passport/Visa and the “Eligible Review Date” as to when the eligibility status was reviewed. You may write a comment if necessary.

Click “Save” once the fields are added and the following immigration documents will be listed as shown in Figure 7.3.

**Figure 7.3: Assigned Immigration Documents**
You may add multiple entries of immigration documents. To delete an entry, click on the check box next to particular entry. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

You may also upload any attachment that would support the details you have entered on the form by clicking “Add” under the “Attachment” and selecting a file from a relevant path and upload the following file by clicking “Upload”.

**Job**

You could describe the role of the employee in the company through this feature. To define the employee’s job, select “Job” from the Employee Details column and the screen as shown in Figure 7.4 will appear. Click “Edit” to enter the job details of the employee.

Enter the following fields and click “Save” once done.

![Figure 7.4: Job](image)
You may also upload any attachment that would support the details you have entered on the form by clicking “Add” under the “Attachment” and selecting a file from a relevant path and upload the following file by clicking “Upload”.

You may also terminate the employment of an employee by clicking “Terminate Employment” and the screen as shown in Figure 7.5 will appear.

![Screenshot of Terminate Employment window](image)

**Figure 7.5: Terminate Employment**

You may select the employment “Termination Reason”, the “Date” (the current date is the default date) the employee was terminated and a note regarding the termination of employment. The termination reasons have been pre-defined under Configuration>> Termination Reasons.

Click “Confirm” to confirm the termination. The employee name will no longer appear in the employee list database.

**Salary**

Information with regards to salary of an employee is entered here. To define the employee’s salary information, select “Salary” from the Employee Details column and the screen as shown in Figure 7.6 will appear.
Enter the following fields:

- **Pay Grade**: the pay grade category that the employee falls under (Pre-defined under Admin Module)
- **Salary Component**: The different compensation that an employee obtains from the company
- **Pay Frequency**: The frequency that an employee is paid his/her salary
- **Currency**: The currency that employee is paid in (pre-defined under Admin Module)
- **Amount**: based on an employee's pay grade category, a minimum and maximum salary amount is specified (Pre-defined under Admin Module) and cannot be less than or greater than the specified amount.
- **Comment**: you may enter any important comment regarding the salary information
Direct Deposit

If salaries of employees are to be transferred or deposited into accounts, those details can be specified here.

![Add Direct Deposit Details](image)

**Figure 7.7: Add Direct Deposit Details**

Click on the “Add Direct Deposit Details” check box and enter the following details:

- **Account Number:**
- **Account Type:** Savings/Checking/Others. If “Others” is selected, you need to specify other account types that an employee may have.
- **Routing Number:** routing number of the checks.
- **Amount:** the amount to be deposited.

Once you have entered the following details, click “Save” and the following salary components with the direct deposit details will be listed as shown in Figure 7.8.

![Assigned Salary Components](image)

**Figure 7.8: Assigned Salary Components**
You may enter multiple salary components. To delete an entry, click on the check box next to particular entry. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

You may also upload any attachment that would support the details you have entered on the form by clicking “Add” under the “Attachment” and selecting a file from a relevant path and upload the following file by clicking “Upload”.

**Report To**

Here you can define to whom the particular employee will report-to or who his subordinates are. Once this is done the particular supervisor will be able to view the following when he logs in;

- PIM of the particular employee
- Leave Summary of his subordinates
- Leave List of his subordinates
- Attendance Report of his subordinates
- Time Sheets of his subordinates

You can set an employee to report-to more than one supervisor and a supervisor can have many subordinates who report to him.

To define the supervisors and the subordinates of a particular employee, select “Report to” from the Employee Details column and the screen as shown in Figure 7.9 will appear.

![Figure 7.9: Report-to](image)
To assign a supervisor/subordinate for a particular employee, click “Add” under “Assigned Supervisors” or “Assigned Subordinate” and the screen as shown in Figure 8.0 and Figure 8.1 will appear respectively.

**Figure 8.0: Add Supervisor**

Enter the “Name” of the supervisor/subordinate and select from the “Reporting Method” selections. Click “Save” once the fields are entered.

Once the supervisor/subordinates have been defined they will be listed as shown in Figure 8.2.

**Figure 8.1: Add Subordinate**

**Figure 8.2: Assigned Supervisors/Assigned Subordinates**
You may enter multiple entries of supervisors or subordinates for a particular employee. To delete an entry, click on the check box next to particular entry. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

You may also upload any attachment that would support the details you have entered on the form by clicking “Add” under the “Attachment” and selecting a file from a relevant path and upload the following file by clicking “Upload”.

Qualifications

➢ Work Experience

Previous work experiences of an employee can be entered here. To enter employee’s previous work experience, select “Qualification” under the Employee Details column and click “Add” under “Work Experience” and the screen as shown in Figure 8.3 will appear.

![Figure 8.3: Add Work Experience](image)

Click “Save” once all the fields are entered and the particular work experience will be listed as shown in Figure 8.4.

![Figure 8.4: Work Experience](image)
You may enter multiple entries of work experience. To delete an entry, click on the check box next to particular entry. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

➢ Education

Education details of an employee can be entered here. To enter employee’s education background, select “Qualification” under the Employee Details column and click “Add” under “Education” and the screen as shown in Figure 8.5 will appear.

![Figure 8.5: Add Education](image)

Click “Save” once all the fields are entered and the particular work experience will be listed as shown in Figure 8.6.

![Figure 8.6: Education](image)
You may enter multiple entries of education. To delete an entry, click on the check box next to particular entry. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

**Skills**

If an employee has any special talents or skills they can be entered here. To enter an employee’s skills, select “Qualification” under the Employee Details column and click “Add” under “Skills” and the screen as shown in Figure 8.7 will appear.

![Add Skill](image)

**Figure 8.7: Add Skill**

Click “Save” once all the fields are entered and the particular work experience will be listed as shown in Figure 8.8.

![Skills](image)

**Figure 8.8: Skills**
You may enter multiple entries of skills. To delete an entry, click on the check box next to particular entry. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

Languages

You can enter the various languages that your employees are competent in, with the level of competency. To enter an employee’s language of competency, select “Qualification” under the Employee Details column and click “Add” under “Language” and the screen as shown in Figure 8.9 will appear.

![Add Language](image)

**Figure 8.9: Add Language**

Click “Save” once all the fields are entered and the particular work experience will be listed as shown in Figure 9.0.

![Languages](image)

**Figure 9.0: Languages**

You may enter multiple entries of languages. To delete an entry, click on the check box next to particular entry. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.
License

Here you can enter the licenses an employee can have. To enter an employee’s licenses, select “Qualification” under the Employee Details column and click “Add” under “License” and the screen as shown in Figure 9.1 will appear.

![Figure 9.1: Add License](image)

Click “Save” once all the fields are entered and the particular work experience will be listed as shown in Figure 9.2.

![Figure 9.2: Licenses](image)

You may enter multiple entries of licenses. To delete an entry, click on the check box next to particular entry. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

Attachments

Supporting documents of a particular employee that might be needed by the management can be attached here. For example you can attach documents like personal profile, certificates or the resume of an employee.
Please note that each document cannot exceed 1 megabyte, but you can attach more than one document. To attach click “Browse” select the file and click “Upload” to upload it, as shown in Figure 9.3.

![Figure 9.3: Add Attachments](image)

Once you have uploaded the file, the file will be listed as shown in Figure 9.4.

![Figure 9.4: Manage Attachments](image)

To delete an entry click on the check box next to the particular entry and click “Delete”. Multiple selections can be deleted simultaneously.

**Membership**

If employees are members of any committee, institute etc. those details can be entered here. To enter employee's membership details, select “Membership” from the Employee Details column and click “Add” and the screen as shown in Figure 9.5 will appear.
Click “Save” once all the fields are entered and the particular work experience will be listed as shown in Figure 9.6.

You may enter multiple entries of memberships. To delete an entry, click on the check box next to particular entry. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

You may also upload any attachment that would support the details you have entered on the form by clicking “Add” under the “Attachment” and selecting a file from a relevant path and upload the following file by clicking “Upload”.

![Figure 9.5: Add Membership Details](image)

![Figure 9.6: Assigned Memberships](image)
7.0 Leave Module

A comprehensive leave management module with extensive possibilities of defining leave types, company holidays, applying for and assigning of leave for the employees of the company. It caters for all application and approval processes and is able to display information on leave entitlement, balance, history etc.

The functionality of the Leave Module differs depending on the rights of the user. The Leave Module will be described from the perspective of an administrator, an ESS User who is a supervisor and the normal ESS user.

The Admin can:

- View Leave Entitlements for each employee and entitle leave days of each available type
- Generate Leave Entitlements and Usage Reports for himself/herself and all employees
- Configure leave periods, leave types, work week and holidays
- Assign Leave for any employee
- See Scheduled Leave for any employee
- See list of Taken Leave for any employee
- If the admin user is an employee then he will see the ‘Apply’ ‘My Leave’ and ‘Entitlements’ options along with the rest of the features.

A Supervisor can:

- View the Personal or Employee (subordinate) Leave Entitlements
- Generate Leave Entitlements and Usage Reports for himself/herself and his/her subordinates
- View the Leave List
- Apply Leave
- Assign Leave for his/her subordinates
- Approve/Reject Leave for his/her subordinates

The ESS User can:

- View the Personal Leave Entitlement
- Generate Leave Entitlements and Usage Reports for himself/herself
- View the detailed leave information
- Apply for leave
7.1 Configure

The HR admin is able to configure the following that will be reflected throughout the Leave Module as shown in Figure 9.7.

- Leave Period
- Leave Types
- Work Week
- Holidays

**Leave Period**

The HR Admin and other users with admin rights are able to define the leave period that will be used when applying/assigning leave. To define a leave period, go to Leave>> Configure>> Leave Period and a screen as shown in Figure 9.8 will appear. Click “Edit” to enter fields.
You can define the “Start Month” and “Start Date” from the drop down menus. The system will automatically set the “End Date” as to have a one-calendar year leave period.

Click “Save” and the current leave period will be stated below the “End Date”. This will be the default leave period.

**Leave Types**

Through this section the admin and any other user with admin rights will be able to define leave types, which are compatible with the HR policies of the company. To add leave types, go to **Leave>> Configure>> Leave Types** and the screen as shown in Figure 9.9 will appear.

Click “Add” to enter a field. Once the field is added, click “Save”.

By clicking the “Is Entitlement Situational” option, that leave type will be excluded from reports unless there is some activity. e.g. maternity leave, jury duty leave.

![Add Leave Type](image)

*Figure 9.9: Add Leave Type*

Once a leave type is added, it will be listed as shown in Figure 10.0. You may add multiple entries of leave types. You may view/edit leave type by clicking on the “Leave Type” name.
To delete a leave type, click on the check box next to the “Leave Type” name. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

**Work Week**

The HR Admin and any other users with admin rights will be able to define the work weeks for all employees. To define work week, go to Leave>> Configure>> Work Week and the screen as shown in Figure 10.1 will appear.

Click “Edit” to define the work week.

In this feature, you can define the days that the company operates whether they are; Full Day, Half Day, Non-Working Day.

Click “Save” once you have configured the work week settings.
Holidays

The HR admin and other users with admin rights can define holidays that will be applicable to the entire company and will be taken into consideration while calculating leave duration. To define “Holidays”, go to Leave>> Configure>> Holidays and click “Add”, a screen as shown in Figure 10.2 will appear.

![Add Holiday](image)

*Figure 10.2: Add Holiday*

Enter the “Name of the Holiday”, the “Date” it will occur and checking the “Repeats Annually” will mean that the holiday will occur on the same date in the following years and select whether the holiday stated will be considered as a “Full Day /Half Day” holiday.

Click “Save” once you have defined the holiday.

Once a holiday is added, it will be listed as shown in Figure 10.3.

You also have the option to also “Search” for the holidays that are occurring for a particular leave period.

![Holiday List](image)

*Figure 10.3: Holiday List*
You may add multiple entries of holidays. You may view/edit holidays by clicking on the “Holiday” name. To delete a holiday, click on the check box next to the “Holiday” name. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

7.2 Leave Entitlements

This feature allows users to add (Admin Users only) and view employee leave entitlements. The menu will show data depending on the user type:

- **Admin**: will see “Add Entitlements” and “Employee Entitlements” and has full rights.
- **ESS User-Supervisor**: will see “Employee Entitlements” (subordinates only) and “My Entitlements” and has viewing rights only.
- **ESS User**: will see “My Entitlements” and has viewing rights only.

**HR Admin View of Leave Entitlements**

This feature enables the HR Admin and other users with admin rights to Add and View Leave Entitlements for each leave type for all employees.

To add an entitlement to employees, click on Leave>>Entitlements>>Add Entitlements and the screen shown in Figure 10.4 will appear.

![Add Leave Entitlement](image)

*Figure 10.4: Add Leave Entitlement*
The HR Admin can select the employee to assign leave to by typing his/her name in the “Employee” textbox. The “Leave Type” (defined under Configure>>Leave Types) can then be selected from the dropdown menu. The “Leave Period” can then be selected. The number of days to assign to that employee can then be given in the “Entitlement” textbox, as shown in Figure 10.5.

![Figure 10.5: Add Leave Entitlement to an employee](image)

If the Admin selects “Add to Multiple Employees”, then the “Employee” field gets replaced with a “Location” and “Sub Unit” field. The Admin can now select a specific location and a sub-unit, and assign a leave entitlement for a certain “Leave Type” to all employees in that location and sub-unit by clicking “Save”, as shown in Figure 10.6.

![Figure 10.6: Add Leave Entitlement to Employees by Location and Sub-Unit](image)
To view an employee’s leave entitlement, the HR Admin can click on **Leave>>Entitlements>>Employee Entitlements** as shown in Figure 10.7. The Admin can type in the Employee name and select the “Leave Type” from the drop down as well as the “Leave Period”.

![Figure 10.7: Search Employee Entitlements](image)

Clicking “Search” will pull up all the leave that that particular employee has been entitled, as shown in Figure 10.8. Clicking “Add” will bring up the “Add Leave Entitlement” window (as shown in Figure 10.4).

To delete an entry, click on the check box next to particular entry. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

![Figure 10.8: View Employee Entitlement](image)

To edit the leave entitlement, click on the number of days entitled under “Days”, or the date under “Valid From” or “Valid To” and the window as shown in Figure 10.9 will appear.

The Admin will only be able to change the “Leave Period” and the “Entitlement”. Click “Save” once the values have been changed.
ESS Supervisor View of Leave Entitlements

An ESS –Supervisor is only able to “View” his own leave entitlement (Leave>>Entitlements>>My Entitlements) and his subordinates leave entitlements (Leave>>Entitlements>>Employee Entitlements) when he/she logs in (Figure 11.0).

*Note: An HR Admin will enter the leave entitlement on behalf of an ESS-Supervisor and an ESS-Employee.

To view his/her own leave entitlement, the ESS Supervisor has to click on Leave>> Entitlements>> My Entitlements. He/she can then search by “Leave Type” or “Leave Period”. Clicking “Search” will show all available leave entitlements as shown in Figure 11.1.
To view a subordinate's leave entitlement, the Supervisor has to click on Leave>>Entitlements>>Employee Entitlements and then type in the name of the subordinate under “Employee”, and select the “Leave Type” and “Leave Period”, as shown in Figure 11.2.

Figure 11.1: ESS-Supervisor- My Entitlements

Figure 11.2: ESS-Supervisor - Subordinate Entitlement Search
Clicking “Search” will then show the leave that has been entitled to that subordinate, as shown in Figure 11.3.

![Figure 11.3: ESS-Supervisor View of Subordinate Entitlement](image)

**Figure 11.3: ESS-Supervisor View of Subordinate Entitlement**

**ESS-Employee View of Leave Entitlements**

An ESS-Employee is only able to “View” his leave entitlement when he/she logs in. To view, go to **Leave>> Entitlements>> My Entitlements** and a screen as shown in Figure 11.4 will appear.

![Figure 11.4: ESS-Employee View of Leave Entitlements](image)
7.3 Reports

This feature allows users to generate Leave Entitlements and Usage Reports of employees. The HR Admin can select between two main criteria when generating reports: “Leave Type” and “Employee”. (Figure 11.5.1).

![Generate Reports For](image)

*Figure 11.5.1: Generate Reports For*

If the HR Admin selects “Leave Type”, he will then be presented with the following fields to select from (Figure 11.5.2).

![Leave Type Report Generation view](image)

*Figure 11.5.2: Leave Type Report Generation view*

Once the appropriate fields are selected, the Admin can then click “View” and will be presented with the leave report of all employees based on the previously selected criteria (Figure 11.6)

![Employee Leave Report](image)

*Figure 11.6 Employee Leave Report*
If the “Employee” option is selected under “Generate For” (Figure 11.5.1) the HR Admin can generate the leave entitlement and usage report for any employee. The name of the employee will need to be inserted into the “Employee” filed, and a report will be generated for that employee (as shown in Figure 11.7).

![Leave Entitlements and Usage Report](image1.png)

**Figure 11.7: Leave Entitlements and Usage Report of a single employee**

The Admin user can see view the Leave Entitlements and Usage Report of all employees, as well as himself/herself if he/she is also an employee. ESS –Supervisor users can view the Leave Entitlements and Usage Reports of only his/her subordinates, as well as for themselves (Leave>>Entitlements>> My Leave Entitlements and Usage Report)

If an employee is an Admin user or ESS Supervisor or then he/she will see an extra menu item under Leave>>Entitlements called My Leave Entitlements and Usage Report (Figure 11.8)

![Admin Employee and ESS Supervisor menu view](image2.png)

**Figure 11.8: Admin Employee and ESS Supervisor menu view**

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The user can select the Leave Period under the “From” dropdown menu, and then click on “View”. The following screen will appear as shown in Figure 11.9.

![My Leave Entitlements and Usage Report](image)

**Figure 11.9: My Leave Entitlements and Usage Report**

If the user is an ESS User, then he will see the following menu (Figure 12.0).

![My Leave Entitlements and Usage Report](image)

**Figure 12.0: My Leave Entitlements and Usage Report**

The ESS user can then select the “Leave Period” under the “From” dropdown menu and can then click on “View” (as shown in Figure 12.1).
7.4 Leave List

The leave list is available to the Admin and ESS – Supervisors. It shows the entire leave request by the employees.

*Note: The ESS – Supervisor will only see the leave list of his subordinates while the Admin can view the entire list.

View/Action Leave Request

When an employee applies for a leave his Supervisor (and Admin as well, if configured under Notifications) will receive a mail with a link to the leave list and upon clicking on that link either the Supervisor or the Admin can approve, reject or cancel the leave.

Alternatively, an HR Admin or an ESS-Supervisor may also log into the system and action the following leave requests.

To view “Leave List”, go to Leave>>Leave List and the screen as shown in Figure 12.2 will appear. You may also action the following leave request by selecting an action from the “Action” drop down menu.
Click “Save” once an action has been selected. The following leave request in which an action has been applied will no longer appear in the leave list as shown in Figure 12.3. A mail will be then sent to the employee and he can view the status of his leave application.

Alternatively, you may action the following leave request by selecting an action from the drop down menu of “Actions” or you may click the “Date” / “Status” to view the detailed information of the leave request and action them individually as shown in Figure 12.4. Select necessary actions to the leave request and click “Save”
Once the necessary actions have been made to the leave requests, they will no longer appear in the leave list. A mail will be then sent to the employee and he can view the status of his leave application.

**Search Leave List**

You can view leave using the search toolbar as shown in Figure 12.5 by:

- Specifying the period using the “From” and “To” dates
- Selecting the status or combination of status of the following:
  - Rejected
  - Canceled
  - Pending Approval
  - Approved
  - Taken
- Search for the employee
- Search by Sub-Unit
- You may also include past employees with your search.

![Figure 12.5: Leave List Search](image)

7.5 Assign Leave
This feature is only available to an HR Admin and ESS-Supervisor. The HR Admin can assign leave to all employees while an ESS-Supervisor can only assign leave to his subordinates. To assign leave, go to Leave>> Assign Leave and the screen as shown in Figure 12.6 will appear.

![Assign Leave](image)

**Figure 12.6: Assign Leave**

Select the name of the employee, you can do this by entering the first letter of his name and you will see list of employees with that letter and you can select the relevant employee, then select the leave type, the dates in which the leave is to be taken and you can add a comment if necessary. The system also shows the remaining leave balance for the specific leave type.

Click “Assign” when you are done and the employee and the admin will be notified via e-mail. The leave balance will also be deducted.

When the employee logs in to the system and checks his/her leave by going to Leave>> My Leave, he/she will see the leave that was assigned to him/her as shown in Figure 12.7.
Figure 12.7: ESS-Employee “My Leave” View

7.6 My Leave

This menu item is available for ESS Users and ESS Supervisors. Personal leave details can be viewed here. To view “My Leave” go to Leave>> My Leave and the screen as shown in Figure 12.8 will appear.

Figure 12.8: My Leave View

An employee can choose to cancel a pending approval leave or a scheduled leave however he cannot make any changes to any other leave status.

He/she can view complete details of leaves by clicking on the “Date” or “Status”. To cancel a leave request click on the “Actions” drop down, select “Cancel” and click “Save”.

If the email notifications functionality has been configured (see section 5.6 for more information), email notifications on leave application, cancellations, rejections and approvals will be sent to the employee who has applied for leave, as well as to the Admin Users who have subscribed for the leave management mail notifications.
7.7 Apply

All users except for the Admin unless he is an employee can apply leave from this option. To apply for a leave go to **Leave>>Apply** and the screen shown as shown in Figure 12.9 will appear.

![Apply Leave](image)

Figure 12.9: Apply Leave

Select the leave type from the drop down menu and the “From Date” and “To Date” you require the leave, once you select the dates you will see the “From Time”, “To Time” and “Total Hours”. You can enter the times and the “Total Hours” would automatically populate. The “Leave Balance” would also appear indicating how many leave balance you have for the particular leave type. You may also add a comment on why you need the leave. Once you have filled in the details click “Apply” and a mail will be sent to the Supervisor (as well as the Admin, if configured under Notifications) for approval. The status of your leave application can be seen in “My Leave” as shown in Figure 13.0.
The Time Module automates attendance maintenance and punch in/out. The functionality of the module allows the employees of the company to create and submit weekly timesheets and the Supervisors to modify, approve and reject the timesheets. These timesheets are created based on Activities within Projects that are being done for various Customers.

While attendance is tracked through punch in/out employees can specify the time spent of projects assigned to them.

Depending on each user the functions vary:

The Admin can:
- Add Project Information; Customers, Projects and Activities
- View / Edit / Approve / Reject Employee Timesheets
- View any employee’s attendance records
- Configure attendance settings for all employees
- View project reports for any project undertaken by the company

The ESS–Supervisor can:
- View project information, and view/edit/add project activities if he/she is the project admin.
- Enter, modify and submit personal timesheets
- View / Edit / Approve / Reject/Add timesheets of his subordinates
- Enter his/her punch in/out time
- Enter time events spent on the project activities
- View his subordinates’ employee attendance records.
- View subordinate’s project reports and attendance summary.

The ESS User can:
- View project information, and view/edit/add project activities if he/she is the project admin.
- Enter, modify and submit personal timesheets
- Enter punch in/out time
- Enter the time events for the activities of the projects he/she is working on

8.1 Time Sheets

**Project Info; Customers, Projects and Activities**

Here information regarding projects, customers, project activities and project administrator can be defined, which can be later used for project management activities.

**Customers**

You can enter details of your customers that can be used to define projects and project activities. To add a customer, go to Time>> Project Info>> Customers and click “Add”, a screen as shown in Figure 13.1 would appear.

Click “Save” once the fields are added.

![Add Customer](image)

*Figure 13.1: Add Customer*

The customer will then be listed as shown in Figure 13.2. You may also add multiple entries of customers. To view details of a customer, click on the customer’s name.
To delete an entry, click on the check box next to the “Customer” name. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

Projects

The administrators are able to define the projects, which were/are/will be managed by the company. To add a project, go to Time>> Project Info>> Projects and click “Add”, a screen as shown in Figure 13.3 would appear.

Click “Save” once the fields are added.

To add a project, the following needs to be entered:

- **Customer Name**: needs to be defined first before adding a project name or you may simply add a customer by clicking on “Add Customer” below the “Customer Name” field.
- **Name**: Name of the project to be done for the customer
- **Project Admin**: The employee assigned for the project. You may assign more employees for the project.
- **Description**: A brief description of the project.
Once you click “Save” the screen as shown in Figure 13.4 would appear and project activities can be added for the particular project. To add a project activity, Click “Add” and “Save” once the field is added.

![Figure 13.4: Add Project Activities](image)

You may also copy a project activity from another project using the “Copy From” option. To copy a project activity from another project, click “Copy From”, fill in the desired Project name that you wish to copy an activity from, select the required Activity from the list, and then add the activity that needs to be copied by clicking on “Copy” as shown in Figure 13.5.

![Figure 5.13: Copy Project Activity](image)

The selected project activity will then be added to the list of project activities as shown in Figure 13.6.

![Figure 13.6: Copied Project Activity Listed](image)

A list of projects for a particular customer will then be listed as shown in Figure 13.7. You may also add multiple entries of projects. To delete an entry, click on the check box next to the “Customer” name. It is also
possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

![Figure 13.7: Project List](image)

**Entering and Submitting a Timesheet**

This feature functions in different ways depending on the user type. The Admin will be able to view timesheets of employees while a Supervisor can also do the same and in addition, can enter his timesheet details however, a normal ESS User can only enter his timesheet details.

When an ESS-Employee or an ESS-Supervisor wants to enter his/her timesheet, they can go to **Time>> Timesheet>> My Timesheets** and the screen as shown in Figure 13.8 will appear. This option is not available to the Admin.

![Figure 13.8: Enter Timesheet](image)

The current week will populate under the “Timesheet for week”. You may also add a timesheet for another week period by clicking “Add Timesheet” and another field, “Select a Day to Create Timesheet” will appear in which you can select the first day of the week from the drop down menu and the system will automatically calculate a one-week time period from the date entered as shown in Figure 13.0.

*Note:* Once you have added a timesheet for a specific week, you cannot move from one timesheet of a specific week period to another unless you have entered the details for the current one.

Once you have determined the week period for the timesheet, you can now enter the timesheet details by clicking “Edit” and the screen as shown in Figure 13.9 will appear.
Figure 13.9: Edit Timesheet

*Note: Project Info needs to be defined first to enable employees to add a timesheet for the projects he/she was assigned to.

They can select from the “Project Name” and “Activity Name” that was assigned to him/her and enter the number of hours spent for each activity for the whole week. You may also add a row by clicking “Add Row” to enter another timesheet record for another project activity.

Click on the checkbox beside the project name before you click “Save” to save the following records and the screen as shown in Figure 14.0 will appear.

Figure 14.0: Save Timesheet

You may also remove a particular record after the timesheet has been saved by clicking “Edit” and the screen as shown in Figure 14.1 will appear. Click on the checkbox for the particular row you want removed and click “Remove Rows” and the record will no longer appear on the timesheet record.
Once the necessary changes have been made, click “Submit” to submit the completed timesheet and you will see the status change from “Not Submitted” to “Submitted” as shown in Figure 14.2.

The action performed by the user on the timesheet will appear below the screen indication the “Action” performed, who it was “Performed By” and the “Date” it was performed.

Once the timesheet has been submitted it will be sent to the HR Admin (if the HR Admin has subscribed to the following notification type) and his/her supervisor.

**Approving Employee Timesheet**

**ESS-Supervisor Approve/Reject Timesheet**

When an employee submits a time sheet it will be sent to his supervisor. The supervisor will see the submitted timesheets by going to Time>> Timesheets>> Employee Timesheets and the screen as shown...
in Figure 14.3 will appear. The ESS-Supervisor will only see the timesheets submitted by his/her subordinate.

![Select Employee]

**Figure 14.3: ESS Supervisor View Timesheet Details**

The supervisor may search and view employee’s timesheet through the “Select Employee” and by entering the employee name and clicking “View”.

Timesheet with pending action can also be viewed on the screen. Click “View” to see the details of the timesheet under “Timesheets Pending Action” and the screen as shown in Figure 14.4 will appear.

![Timesheet for James Olsen for Week]

**Figure 14.4: ESS-Supervisor View/Edit/Approve/Reject Timesheet**
The supervisor can approve or reject a timesheet and also enter a comment. They can also edit the timesheet by clicking “Edit”, if there are any discrepancies before approving or rejecting the timesheet.

Once approved or rejected the particular employee will also be updated with the status and the status will change from “Submitted” to either “Approved” or “Rejected”. The action performed by the supervisor will then be listed under “Actions Performed on the Timesheet” as shown in Figure 14.5.

```
<table>
<thead>
<tr>
<th>Action</th>
<th>Performed By</th>
<th>Date</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Submitted</td>
<td>James Olsen</td>
<td>2013-04-02</td>
<td></td>
</tr>
<tr>
<td>Approved</td>
<td>Kevin Ryan</td>
<td>2013-04-02</td>
<td></td>
</tr>
</tbody>
</table>
```

*Figure 14.5: Actions Performed on the Timesheet by ESS-Supervisor*

**HR Admin Approve/Reject Employee Timesheet**

The HR Admin can view all employees’ timesheet. When an employee submits a time sheet, the HR Admin and other users with admin rights can also View / Edit / Approve / Reject an Employee Timesheets. To action an employee timesheet, go to **Time>> Time Sheets>> Employee Time sheets** and the screen as shown in Figure 14.6 will appear.

```
Select Employee
Employee Name *

Required field

View

Timesheets Pending Action

<table>
<thead>
<tr>
<th>Employee name</th>
<th>Timesheet Period</th>
<th>View</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kevin Ryan</td>
<td>2013-04-01 to 2013-04-07</td>
<td></td>
</tr>
</tbody>
</table>
```

*Figure 14.6: HR Admin View Timesheet Details*

The HR Admin may search and view employee’s timesheet through the “Select Employee” box and by entering the employee name and clicking “View”.

Timesheets with pending action can also be viewed on the screen. Click “View” to see the details of the each timesheet under “Timesheets Pending Action” and the screen as shown in Figure 14.7 will appear.
The HR Admin can approve or reject a timesheet and also enter a comment. They can also edit the timesheet by clicking “Edit”, if there are any discrepancies before approving or rejecting the timesheet.

Once approved or rejected the particular employee will also be updated with the status and the status will change from “Submitted” to either “Approved” or “Rejected”. The action performed by the HR Admin will then be listed under “Actions Performed on the Timesheet” as shown in Figure 14.8.

### Figure 14.8: Actions Performed on the Timesheet by HR Admin

**8.2 Attendance**

All attendance records are maintained and recorded under “Attendance” menu. Depending on the user, the attendance functions vary.

The Admin can:

- Generate project, attendance and employee reports for all the employees
- Configure user rights with regards to attendance
The ESS – Supervisor can:

- Punch In/Out
- View personal reports
- Generate project, attendance and employee reports for subordinates

The ESS User can:

- Punch In/Out
- View personal time reports.

**Configuration**

The admin can select what privileges the employees and supervisors will have on the punch in/out and attendance. For configuration, go to Time>> Attendance>> Configuration and the screen as shown in Figure 14.9 will appear.

Click “Save” once done.

![Attendance Configuration](image)

**Figure 14.9: Attendance Configuration**

**Punch In/Punch Out**

This feature allows capturing the number of hours an employee spends working for the company. This feature is only available to the ESS – Supervisor and ESS User. To access the Punch In/Out tab, go to Time>> Attendance>>Punch In/Out and the screen as shown in Figure 15.0 will appear.
If the HR Admin has configured the attendance settings, the “Time” for both punch in/out could be changed otherwise the system will automatically capture the “system time”.

Once you click “In” the screen as shown in Figure 15.1 will appear. To punch out, click “Out”.

My Records

This feature is available to both ESS-Employee and ESS-Supervisor. Once you have punched in and punched out, the details of your personal attendance record will be shown under “My Records”. To view details, go to **Time>> Attendance>> My Records** and the screen as shown in Figure 15.2 will appear.
Enter the date you want to view the attendance record and the screen as shown in Figure 15.3 will appear.

If the HR Admin has configured the attendance settings the following options: “Edit” and “Delete” could be seen and selected. To edit the record, click “Edit” and to delete the record, click on the checkbox beside the record and click “Delete”.

Employee Records

This feature is available to both ESS-Supervisor (can view his/her subordinates attendance records) and HR Admin (can view all employees attendance records).

To view employee records, go to Time>> Attendance>> Employee Records and the screen as shown in Figure 15.4 will appear.
You may enter the “Employee Name” and the “Date” you want to view the attendance record for and the screen as shown in Figure 15.5 will appear.

![Figure 15.5: Employee Record in Detail](image)

If the HR Admin has configured the attendance settings the following options: “Edit”, “Delete” and “Add Attendance Record” could be seen and selected. To edit the record, click “Edit”; enter the appropriate data and click “Save”.

To delete the record, click on the checkbox beside the record and click “Delete”.

To add another attendance record, click “Add Attendance Records” and enter the appropriate details.

*Note: To add another attendance record, click on the “Add Attendance Records” twice; once to punch in and once again to punch out.

### 8.3 Reports

This feature is only available to both an ESS – Supervisor and the HR Admin. They can view the following in details:

- Project Report
- Employee Report
- Attendance Summary

**Project Report**

This feature is available to the Admin and ESS – Supervisors. The Admin can view can reports for all projects and the ESS – Supervisors can view reports of projects administered by them or projects assigned to them.

To view project reports go to Time>> Reports>> Project Reports and the screen as shown in Figure 15.6 will appear.
Select the “Project Name” from the drop down menu and the “Project Date Range” by selecting the dates. The default project name is “All”. You may also click on the “Only Include Approved Timesheets” if you want to view only projects reports with approved timesheets. Click “View” once completed and the screen as shown in Figure 15.7 will appear.

**Figure 15.7: Project Report**

**Employee Reports**

These reports are available to both HR Admin and ESS-Supervisor. The Admin can view can reports of all projects that all employees have been assigned to and the ESS – Supervisors can view reports of projects that his subordinates were assigned to. Here the Admin and ESS -Supervisor can track the time employees spent on particular activities.

To view an employee report, go to **Time>> Reports>>Employee Reports** and the screen as shown in Figure 15.8 will appear.
Figure 15.8: View Employee Report

Select the “Employee Name” from the drop down list, the “Project Name” he/she was assigned to and the “Activity Name” he/she took part in and define the “Project Date Range by selecting from the dates. The default project name and project activity is “All”. You may also click on the “Only Include Approved Timesheets” if you want to view only employee reports with approved timesheets.

Click “View” once completed and the screen as shown in Figure 15.9.

Figure 15.9: Employee Report

Attendance Summary

These reports are available to both HR Admin and ESS-Supervisor. The Admin can view the attendance summary of all employees while an ESS – Supervisors can view the attendance summary of his/her
subordinates. Here the Admin and ESS - Supervisor can track the time employees have spent working in the company.

To view an employee’s attendance summary, go to **Time>> Reports>>Attendance Summary** and the screen as shown in Figure 16.0 will appear.

![Attendance Total Summary Report](image)

**Figure 16.0: View Attendance Summary Report**

Select the “Employee Name” from the drop down list, his/her “Job Title” and “Sub-Unit” he/she falls under and his/her “Employment Status”. The default job title/sub-unit/employment status is “All”. You may also select the date range you want to view the report for. Click “View” and the screen as shown in Figure 16.1 will appear.

![Attendance Total Summary Report](image)

**Figure 16.1: Attendance Summary Report**
9.0 Recruitment Module

The Recruitment Module manages the recruitment process of a company. The Admin can create Vacancies which will be listed on the link via jobs.php. A link has to be made on the website to take the applicant to jobs.php. When applicants are rejected, approved or when interviews are scheduled, mails are sent to them. Successful applicants are added to the system.

9.1 Candidates

Here the Admin can view the overall status of employee’s applications and search for candidates using the criteria provided. To perform a candidate search go to Recruitment Module>> Candidates and the screen as shown in Figure 16.2 will appear.

![Figure 16.2: Candidates](image)

- Job Title: search for the candidates who have applied for a specific job title that may not be necessarily posted.
- Vacancy: search for the candidates who have applied for a vacancy posted on the website.
- Hiring Manager: search for candidates with interviews with a particular hiring managers.
- Candidate Name: search for a particular candidate
- Keywords: search for candidates using specific keywords that the candidates may have entered on the application form for easy short-listing for a particular vacancy.
- Status: search for candidate with the following status of the application:
  - Application Initiated
  - Shortlisted
  - Interview Scheduled
  - Interview Passed
- Interview Failed
- Job Offered
- Offer Declined
- Rejected
- Hired

Method of Application: search for candidates who have applied for any vacancy via:
- Manual: through post/email
- Online: through the job portal

Date of Application: search for candidates who have applied for a specific period of time. Select the dates from “From” to “To”.

Click ‘Search’ to perform the candidate search.

**Candidates List**

Once a candidate applies for a particular vacancy that is posted online, they will be populated on the database under the Recruitment Module. To view candidates list, go to Recruitment >>Candidates and the screen as shown in Figure 16.3 will appear.

![Candidates List](image)

**Figure 16.3: Candidates List**

To view candidate’s application status details and perform an action click on the “Candidate” name and the screen as shown in Figure 16.4 will appear. Click “Edit” to select perform an action.
Figure 16.4: Candidate’s Application Status Details

The following information will be populated on the screen:

- Full Name
- Email
- Contact No.
- Job Vacancy
- Status: You may select if you want to shortlist or reject the particular candidate
- Resume
  - Keep Current: You may retain the current resume
  - Delete Current: delete the current resume
  - Replace Current: replace current resume with another resume for which you will be prompted to upload another resume document.
- Keywords: used to search for candidates with specific qualifications needed for a particular vacancy
- Comment
- Date of Application: date of which the application was created.

The default application status is “Application Initiated” and the HR Admin can perform the following action for the particular candidate:

- Shortlist
- Reject
Shortlist

The Admin or the Hiring Manager can choose to shortlist a particular candidate; Select “Shortlist” from the “Action” drop down menu and the screen as shown in Figure 16.5 will appear.

![Shortlist](image)

**Figure 16.5: Shortlist**

Click “Shortlist” to shortlist the candidate. Click “Back” to show the candidate’s application history.

The following action will be reflected under “Candidate’s History” as shown in Figure 16.6.

![Candidate's History](image)

**Figure 16.6: Candidate’s History**

Reject

Alternatively, the Admin or Hiring Manager can turn down an application. To do so, select “Reject” from the “Action” drop down menu and click “Save” and the screen as shown in Figure 16.7 will appear.
Schedule Interview

Once a candidate is shortlisted, they can now be scheduled for an interview. To schedule an interview, select “Schedule Interview” from the “Action” drop down menu and the screen as shown in Figure 16.8 will appear.
Enter the following fields and click “Save”. Click “Back” and the following action will then be reflected under “Candidate's History” as shown in Figure 16.9.

<table>
<thead>
<tr>
<th>Performed Date</th>
<th>Description</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013-04-03</td>
<td>Admin scheduled Controller - First interview on 2013-04-05 at 14:00 with Jennifer Brown for</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Vacancy for Controller</td>
<td>View</td>
</tr>
<tr>
<td>2013-04-03</td>
<td>Shortlisted for Vacancy for Controller by Admin</td>
<td>View</td>
</tr>
<tr>
<td>2013-04-03</td>
<td>Admin assigned the job vacancy Vacancy for Controller</td>
<td></td>
</tr>
</tbody>
</table>

**Figure 16.9: Candidate’s History**

**Mark Interview Passed**

Once a candidate has completed his interview, the HR Admin or the Hiring Manager may pass or fail the candidate based on the interview. To mark interview as passed, select “Mark Interview Passed” from the “Action “drop down menu and the screen as shown in Figure 17.0 will appear.

**Figure 17.0: Mark Interview Passed**

You may write a note and click “Mark Interview Passed” to confirm action. Click ‘Back” and the following action will be reflected under “Candidate’s History” as shown in Figure 17.1.
The HR Admin or the Hiring Manager can also mark the interview failed. To do so, select “Mark Interview Failed” from the “Action” drop down menu and the screen as shown in Figure 17.2 will appear.

You may write a note and click “Mark Interview Failed” to confirm the action. Click “Back” and the action will be reflected under “Candidate’s History” as shown in Figure 17.3.
Offer Job

The HR Admin or the Hiring Manager may offer the candidate the job. To do so, click “Edit” and select “Offer Job” from the “Action” drop down menu and the screen as shown in Figure 17.4 will appear.

![Offer Job Screen](Image)

**Figure 17.4: Offer Job**

You may enter a note and click “Offer Job” to confirm the action. Click “Back” and the action will be reflected under Candidate’s History as shown in Figure 17.5.

![Candidate's History Table](Image)

**Figure 17.5: Candidate’s History**
Decline Offer

If incase the offer was declined by the applicant then it can be listed as a “Decline Offer”. To mark the application as decline offer, click “Edit” and select “Decline Offer” from the “Action” drop down menu and the screen as shown in Figure 17.6 will appear.

You may enter a note and click “Decline Offer” to confirm the action. Click “Back” and the following action will be reflected under the Candidate’s History as shown in Figure 17.7.
Hire

The HR Admin or the Hiring Manager may choose to hire the candidate at this point. To hire the candidate, click “Edit” and select “Hire” from the “Action” drop down menu and the screen as shown in Figure 17.8 will appear.

![Hire Screen](image)

**Figure 17.8: Hire**

You may add a note and click “Hire” to confirm the action. Click “Back” and the action will be reflected under “Candidate's History as shown in Figure 17.9.

![Candidate's History](image)

**Figure 17.9: Candidate's History**

Once the candidate is hired, he/she will be added to the employee database under the PIM Module.
9.2 Vacancies

Here the Admin can create a vacancy for a particular job title required by the company. To add a vacancy, go to Recruitment>>Vacancies and click “Add” and the screen as shown in Figure 18.0 will appear.

![Add Job Vacancy](image)

**Figure 18.0: Add Job Vacancy**

Enter the following fields:
- Job title: the position that is needed by the company
- Vacancy Name: the name in which you want the vacancy to be posted as.
- Hiring Manager
- Number of Positions
- Description: a description of the job role
- Active: to make the job vacancy active and be posted online. You may unselect “Active” if you want to post the vacancy some other time.
- Publish in RSS Feed and Webpage: you may publish the vacancy of RSS feed and on the company's webpage. The following links will appear to show the pathway of the job that was posted as shown in Figure 18.1.

![Figure 18.1: RSS Feed](http://127.0.0.1/orangehrm-3.0.1/symfony/web/index.php/recruitmentApply/jobs.rss)

Click “Save “once you have defined the job vacancy and it will be listed as shown in Figure 18.2.

![Figure 18.2: Job Vacancy List](http://127.0.0.1/orangehrm-3.0.1/symfony/web/index.php/recruitmentApply/jobs.html)

### Applying for a Vacancy

Both internal and external applicants can apply for a vacancy through jobs.php. When an applicant visits the company's website or through the RSS feed they will be directed to the job vacancy portal in jobs.php where they will see all the active vacancies of the company as shown in Figure 18.3.

![Figure 18.3: Active Job Vacancies](http://127.0.0.1/orangehrm-3.0.1/symfony/web/index.php/recruitmentApply/jobs.html)
The applicant may click “Apply” under the particular Job title and they will be directed to the screen as shown in Figure 18.4.

![Apply for Senior Sales Executive](image)

**Figure 18.4: Apply for Job Vacancy**

The applicant needs to enter the following fields and click “Submit” to submit the application and the candidate will appear under the candidate database (Recruitment Module>>Candidates) as shown in Figure 18.5.

![Candidate List](image)

**Figure 18.5: Candidate List**
10.0 Performance Module

This module manages and reviews the performance of all employees where a company can understand how well an employee is performing in relation to their strategic goals and objectives.

10.1 KPI List

This feature enlists all Key Performance Indicator (KPI) for all job titles. To view KPI List, go to Performance >> KPI List and the screen as shown in Figure 18.6 will appear.

![Figure 18.6: Key Performance Indicators](image-url)
10.2 Add KPI

The HR Admin can define a KPI for a specific job title. To do so, go to Performance >> Add KPI and the screen as shown in Figure 18.7 will appear.

![Figure 18.7: Add Key Performance Indicator](image)

Enter the “Job Title” you wish to define a KPI for, define the “KPI”, and define the “Minimum” and “Maximum” rating for the KPI. If you select “Make Default Scale” the defined minimum and maximum rating will be pre-populated for all KPIs added in the future.

Click “Save” once all the fields are entered. The following Key Performance Indicator will then be listed under KPI List (see Figure 18.6).
10.3 Copy KPI

You may copy a KPI from one job title to another through this feature. To do so, go to Performance>> Copy KPI and the screen as shown in Figure 18.8 will appear.

![Copy Key Performance Indicators](image)

Figure 18.8: Copy Key Performance Indicators

Click “Save” once you have selected the fields.

*Note:* Once you copy a KPI from one job title to another job title with an existing KPI, the operation will delete the respective existing KPI and replace it with the copied one. Click “OK” to replace the existing KPI.

If you want to copy a KPI from one job title to another job title without an existing KPI, the operation will simply just copy the KPI from one job title to another as shown in Figure 18.9.

![Copy Key Performance Indicators](image)

Figure 18.9: Copy Key Performance Indicators

Click “Save” once you have selected the fields and the KPI copied will be listed as shown in Figure 19.0.
You may enter multiple entries of KPIs for different Job titles. To delete an entry, click on the check box next to particular entry. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking “Delete”.

10.4 Add Review

This feature allows a performance review agenda for a particular employee. To enter performance review details for a particular employee, go to Performance>>Add Review and the screen as shown in Figure 19.1 will appear.
Enter the following details and click "Save". Click on "View" on top of the screen to view the performance review details and the list of employees with the following performance review details will be listed as shown in Figure 19.2.

<table>
<thead>
<tr>
<th>Add</th>
<th>Edit</th>
<th>Delete</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Employee</th>
<th>Job Title</th>
<th>Review Period</th>
<th>Due Date</th>
<th>Status</th>
<th>Reviewer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Harshani Silva</td>
<td>Pre-Sales Executive</td>
<td>2013-04-03 - 2013-04-05</td>
<td>2013-04-11</td>
<td>Scheduled</td>
<td>Ryan Parker</td>
</tr>
</tbody>
</table>

*Figure 19.2: Performance Review List*

You may enter multiple entries of performance review for employees. To delete an entry, click on the check box next to particular entry. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking "Delete".

**10.5 Reviews**

This feature allows you to review an employee's performance based on the KPIs for his/her job role. To review an employee's performance, go to Performance>>Reviews and the screen as shown in Figure 19.3 will appear.

*Figure 19.3: Search Performance Reviews*

You may search for a particular performance review of an employee by using the search criteria:

- From – To: The date period for the particular performance review
- **Job Title:** employees with the specified job title to be reviewed
- **Subdivision:** the subdivision of the employee's to be reviewed
- **Employee:** the employee's name
- **Reviewer:** the reviewer's name

Simply click on the employee name to initiate the performance review and the screen as shown in Figure 19.4 will appear.

![Performance Review](image)

*Figure 19.4: Performance Review of an employee*

Click “Edit” to enter details:

- **Rating:** rate the employee based on the KPI with the assigned Min and Max Rate
- **Reviewers Comments:** you may enter a comment based on the KPI
- **Note:** you may enter an overall note regarding the employee’s performance review.
11.0 Troubleshooting

During the Installation Process:

1. Are you receiving the following error message while installing OrangeHRM?

   Access denied for user 'root'@'localhost' (using password: NO). Please Check if Privileged Database Username and Password Correct.

   This is due to an invalid MySQL username or password. Once you provide a valid MySQL username and password, the installation process can be continued.

2. Give a unique Database Name...

   Database (end) already exists.

   The set up will not allow you to have duplicate database names. If you have previously installed the OrangeHRM application with the same database name, you need to provide a different Database Name for the OrangeHRM system that is being installed. Therefore, make sure that the Database Name given for each OrangeHRM system installed is unique.

3. Linux Users

   If you are a Linux user, provide file permission.

   Ex: sudo chmod -R 777 projectname

   Please visit https://help.ubuntu.com/community/FilePermissions for more information on how to provide file permission.
After Installation:

4. A Blank Page Displayed

This might be due to several reasons:

- You might be using an older version of Internet Explorer.
- JavaScript might be disabled in your browser.
- You might be using IIS or a different web server. We recommend Apache server, or you could install xampp/wamp package instead.
- You might have to increase the PHP and MySQL parameters. Please visit the following link to change parameter values:
  https://wiki.orangehrm.com/index.php/38%29_How_to_increase_PHP_and_MYSQL_performance_parameters%3F
  (Take backups of php.ini and my.ini(or my.cnf) files before making any changes.)
While Using OrangeHRM:

5. Web Page Time Out

Increase the PHP and MySQL parameters.

Please visit the following link to learn how to change PHP and MySQL parameters:
https://wiki.orangehrm.com/index.php/38%29_How_to_increase_PHP_and_MYSQL_performance_parameters%3F
12.0 Frequently Asked Questions

1. How to enable InnoDB support in MySQL?

To enable "InnoDB" open "my.cnf" file in a text editor and search for "skip-innodb".
Add the leading "#" and restart the MySQL database server to enable InnoDB.

2. I have created the MySQL database user properly with all rights and setup Conf.php correctly, when I login I get an error saying; "Client does not support authentication protocol requested by server; consider upgrading MySQL client".

You are probably using PHP4 with a MySQL client older than 4.1 which does not support the password hash algorithm used by post-MySQL 4.1 databases.

The work around for the problem would be to use the following commands on MySQL prompt:

```
SET PASSWORD FOR '<username>''@'%' = OLD_PASSWORD('<password>');
```

OR

```
SET PASSWORD FOR '<username>'@'localhost' = OLD_PASSWORD('<password>');
```

3. After I have logged into OrangeHRM I sent to a Re-login page which makes me login again.

This could be a result of sessions being disabled or session lifetime set too short, thereby the session is expired in between requests sent to the web-server. Increase the session lifetime. (You may have to contact a system administrator if you are only given limited access)

4. I have entered the username and password, but nothing happens.

JavaScript is either disabled or unsupported in your browser. You need to use a JavaScript enabled browser to use OrangeHRM.
Please visit http://enable-javascript.com/ to enable JavaScript in your browser.

5. Why can't I access OrangeHRM after I install one click installer?

- Please check if you have installed other web server software like IIS, Sun Web Server etc.
● If you have other servers, check the ports used by each server. (They need to run in different ports). Please make sure you are accessing OrangeHRM through the correct port.  
*Ex: If the port apache server uses for http is 8080, your address should be http://localhost:8080/OrangeHrm(version).*

● If not you might have given a hostname when installing the exe.  
*Ex: Say the name given was “testserver”. Then you should try the url http://testserver/orangehrm.*

● One other option would be to check whether the service is indeed running.

● Run services.msc in windows’ run dialog box and check in the list whether the service apache is running.

● Check whether software like Skype is running, as it will occasionally prevent startup of web server.

6. **How to increase PHP and MYSQL performance parameters?**

Please refer:  

7. **Unable to click on buttons in the OrangeHRM application**

The error is encountered when JavaScript and other active scripting components are disabled in your Browser.  

**For more information please visit:** [https://wiki.orangehrm.com/index.php/Orange_FAQ](https://wiki.orangehrm.com/index.php/Orange_FAQ)

Please contact us on sales@orangehrm.com for more information.